



#### **Dolphin Odyssey Restrictions:**

- Minimum height requirement is 52". No exceptions. (52" = 4'4 = 132cm)
- Participants under 18yrs must be accompanied by a paying adult as an observer or participant.
- This program is not available to expectant mothers.
- All Participants that are going in the water must be able to understand directions given in English or provide a translator who will also be participating in the water with them.
- Observing children must be accompanied by an adult at all times.
- Participants are not permitted to wear jewelry.

#### **Dolphin Encounter Program Restrictions**

- Participants must be at least 38".
- Participants ages 9 and under who meet 38" must have an adult participant.
- Participants 10-17yrs must be accompanied by a paying adult as an observer or participant.
- Group Ratio: 1 adult for every 6 kids under the age of 10 must be participating in the program.
- This program is not available to expectant mothers.
- Participants are not permitted to wear jewelry.
- Observing children must be accompanied by an adult at all times.

#### **Sea Trek Reef Encounter Restrictions**

- For your safety, please review the following information. Guests participating in Sea Trek Reef Encounter should meet the following requirements:
- Be at least 10 years of age Participants under 14 years of age must be accompanied by a paying adult who also is participating.
- Participants 14- 17 yrs. must be accompanied by supervising adult.
- Eyeglasses are permitted, but no sunglasses (transition lenses are acceptable) Guests are not permitted to wear jewelry
- SCUBA certification is not required
- Certain physical and mental impairments or conditions make your participation in a Sea Trek Reef Encounter inadvisable. Examples include but are not limited to: back or neck issues, history of health conditions, seizures, respiratory problems (including asthma), pregnancy, mental impairments such as anxiety or phobias (especially claustrophobia). Should you have any questions about this, you should contact your doctor.

#### **Seal Encounter Restrictions**

- Participants must be at least 38".
- Participants ages 9 and under who meet 38" must have an adult participant.
- Participants 10-17 years must be accompanied by a paying adult as an observing guest or participant.
- This program is not available to expectant mothers.
- Observing children must be accompanied by an adult at all times.
- Group Ratio: 1 adult for every 3 kids under the age of 14 must be participating in the program.
- Participants are not permitted to wear jewelry
- Observing children must be accompanied by an adult at all times.



### **Penguin Encounter Requirements**

- Minimum height requirement is 52". No exceptions. (52" = 4'4 = 132 cm)
- Participants under 10 yrs. that meet the height requirement must be accompanied by an adult participant.
- Participants 10 - 17 yrs. must be accompanied by a paying adult as an observer or participant.
- Program is not available to expectant mothers.
- Observing children must be accompanied by an adult at all times.
- Guests with disabilities who require special accommodations are requested to book via phone (305) 365-2501 for advance accommodation.

### **Cancellation and Date Change Policy**

- Programs run rain or shine. Instances of severe weather will be addressed on the day of the program.
- Reservations may only be cancelled 30 days in advance for a full refund.
- Cancellations 15-30 days prior will receive 50% refund.
- Cancellations 8-14 days prior will receive 25% refund.
- Cancellations 0-7 days prior are NON-REFUNDABLE.

#### **Date Change**

- Changing the date of your scheduled program within 8-30 days is subject to a \$25.00 fee per person.
- 0 - 7 days prior are NON-Changeable.